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# 10 Questions to Ask When Outsourcing Your Colorado IT Services

**We know that technology companies are vying for your business. But, most can't meet your needs – your business has unique requirements.**

You need technology that aligns with your goals. But how can you find a company that can do this?



### **The Following Are 10 Questions To Ask IT Companies In Colorado To Ensure They Can Meet Your Needs:**

#### **1. What experience and/or certifications do you possess?**

Ask for their partner certifications and technical specialties. For example, if you use Apple devices, make sure they have the certifications you need.

#### **2. How long have you been providing technology services?**

At minimum, they should have 3 years of experience providing the technology you require.

#### **3. What are your overriding values?**

Look for:

- Honesty
- Transparency
- Constant communication

#### **4. How do you stay ahead of evolving technologies?**

Do they:

- Attend industry events to update their skillsets?
- Keep up to date with evolving technologies?

#### **5. Have you worked with other businesses in our industry?**

They should provide solutions that meet your industry requirements.

#### **6. How proactive are you at taking care of my technology?**

They should ensure your systems will be monitored 24/7 to ensure complete security.

#### **7. What options do you offer in terms of IT support?**

Ensure they offer a flat-rate monthly service plan, or a pay-as-you-go-solution.

#### **8. What security services do you offer? How will you protect my interests?**

Cybercrime is on the rise, and your data is valuable. They must provide security solutions to protect you from unauthorized access, malware, hacking attacks, and other forms of cyber-crime.

#### **9. How do we contact you for IT support? What's your policy regarding response times?**

You need support when you need it. Ensure you can rely on a fast response times, no matter if it's day or night.

#### **10. Do you have any case studies or testimonials from existing clients that I can read? Can I contact them?**

You would never hire a new employee without checking their references. It's no different with an outsourced IT company. When you contact their existing clients, ask the questions to get the information you need.

**When looking for Outsourced IT Support, consider CCS.  
We'll address these questions and more.**

**Contact us to learn how our Outsourced Services can save you money, time and worries at (719) 439-0599 or visit us online at [www.coloradosupport.com](http://www.coloradosupport.com) for more.**

